DORA Awareness

Financial services are rapidly becoming more digital and mobile. Digital resilience is therefore increasingly important to maintain confidence in the financial system and ensure economic growth.

The Digital Operational Resilience Act (DORA, Regulation 2022/2554) aims to ensure the digital resilience of the financial system. The law requires all companies to ensure that they can withstand all types of ICT disruptions and threats. One of the ways they must achieve this is by educating their employees and decision-makers.

This awareness e-learning introduces you to the Digital Operational Resilience Act, DORA. We cover the objective and scope of this Act and introduce you to DORA's requirements (for ICT risk management, handling incidents and digital operational resilience testing). We conclude with some steps organisations can take to prepare for DORA.

Target audience
This training is mainly intended for those who need to know the basics of what DORA requires from the financial institution.

Objective
In this awareness e-learning, we will outline the requirements of DORA. After completing this training, you will have knowledge of:

1. The objective and scope of DORA;
2. DORA's requirements for organising ICT risk management;
3. How organisations in scope of DORA should handle ICT incidents;
4. DORA's requirements for digital operational resilience testing;
5. ICT risk management requirements regarding third-party providers;
6. Information exchange arrangements and organisation of supervision;
7. The steps organisations can take to prepare for DORA.

Preliminary training
This is a training course at HBO level. There are no specific prior education requirements for this course. However, we do assume that you have general knowledge of the financial sector.

DORA Awareness

Course content
Baseline measurement

This awareness training starts with a baseline measurement to determine whether you can go straight to the test or better study the theory first.

Theory

- General introduction to DORA
- ICT risk management
- ICT incidents
- Testing digital operational resilience
- Managing risk ICT third-party service providers
- Information sharing
- Supervision
- Preparing for DORA

Test

You can complete this course with a test in the learning environment. You can also take resits in the learning environment.

Certificate

After passing the test, you can download your personal DORA Awareness certificate from the learning environment.

Study duration

The DORA Awareness training can be completed via our online learning environment, wherever and whenever it suits you. The e-learning course takes an average of one to two hours to complete, depending on your level of knowledge.

More information

You can read more about the DORA Awareness e-learning on our website.

Want to know more? Request a free demo of the training or get in touch with our learning specialists

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